









Communicate early, instigate trust & compensate.



But what to say?



Pre-post-test experimental designs with control group



Or: choice models





What's a choice task?

Argument 1	Argument 2			
"CCS can be used in industries where no other possibilities for CO ₂ reduction exist".	"A waste product such as CO ₂ should be properly tidied up."			
Which of the above arguments				
do you think is most persuasive?				
□ Argument 1	□ Argument 2			
do you think is most important?				
□ Argument 1	□ Argument 2			
is the most new to you?				
□ Argument 1	□ Argument 2			





CCS Attitude Pre-test

Argument 1

OR

Argument 2

Argument 2

OR

Argument 3

Argument 3

OR

Argument 4

Argument 4

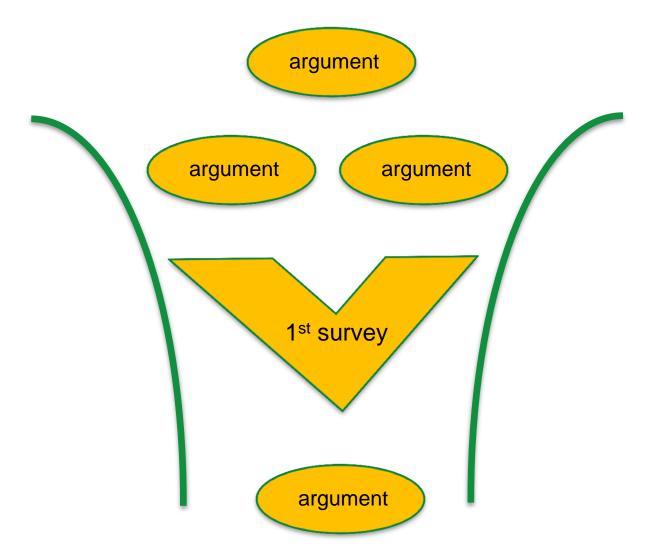
OR

Argument 5

CCS Attitude Post-test











Study 1: Research question

What arguments for and against CCS are most persuasive, important and new for different groups of people?





Method

Discrete choice experiment

- Full factorial design
- 32 arguments (16 pro, 16 con)
- 8 choices p.p.

Sample & Data collection:

- Representative NL, >18, online survey
- Control for position & length of arguments
- Randomization

Seperate groups

- Pro arguments (N=465)
- Con arguments (N=455)





Measurement & Analysis

Measurement

- Attitude towards CCS
- Socio-demographics
- Other stuff



Analysis

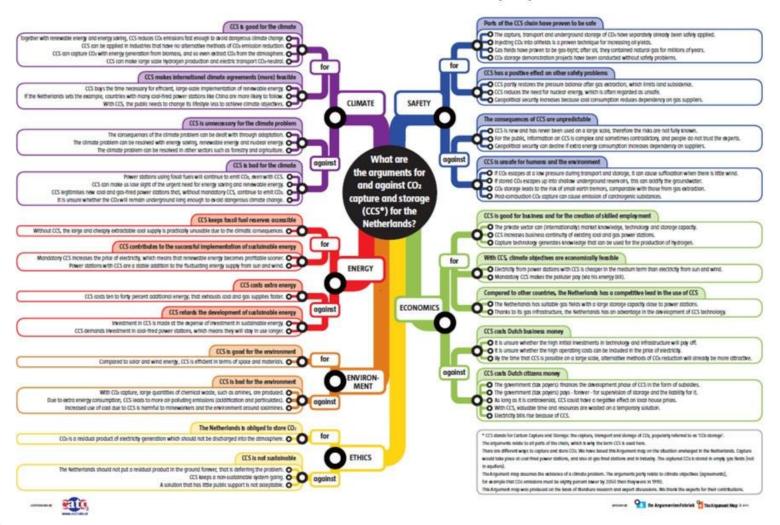
- Random coefficient conditional logit
- Extended to a latent class model
- Latent gold







ARGUMENT MAP CO2 CAPTURE AND STORAGE (CCS*)







Survey 1: top 3 pro arguments

- 1. "CO₂-storage can be used in **industries** where no other possibilities for CO₂ reduction exist".
- "A waste product such as CO₂ should be properly cleaned up."
- 3. "CO₂-storage is **safe**. It will be stored in gas fields where natural gas has been stored for millions of years."



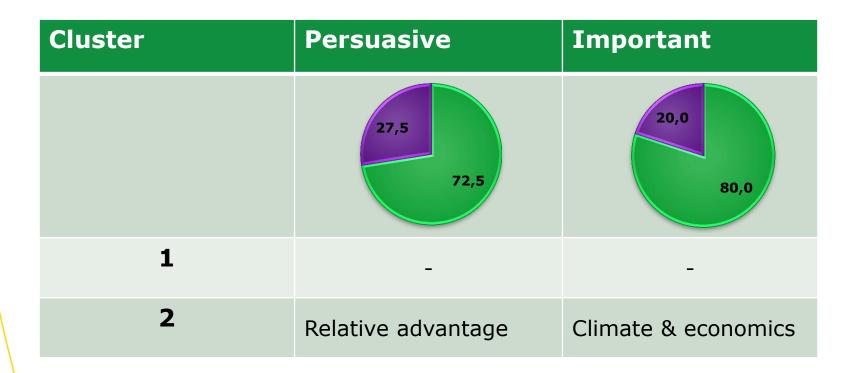


Survey 1: top 3 con arguments

- 1. "It is better to **avoid** CO_2 -emmisions than to store the CO_2 ."
- "CO₂-storage is new and has never been applied on a large scale. The **risks** are therefore not fully known."
- 3. "CO₂-storage is more **expensive** than solar or wind energy in the long term."

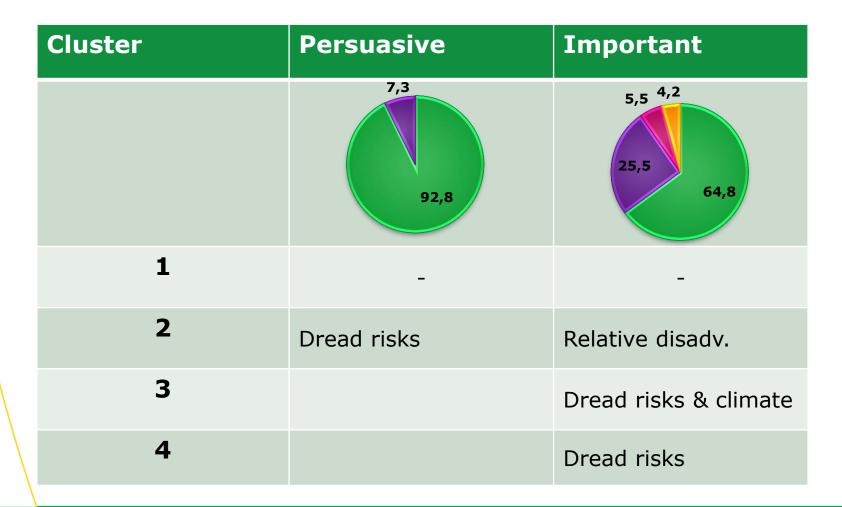


Results: LCA pro arguments





Results: LCA con arguments

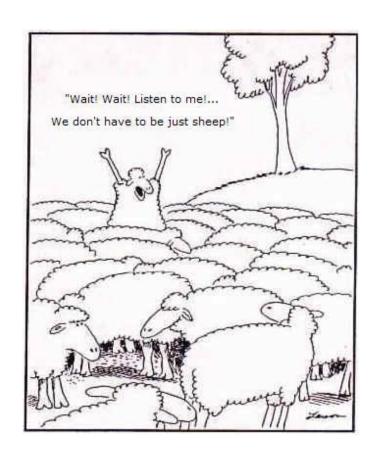






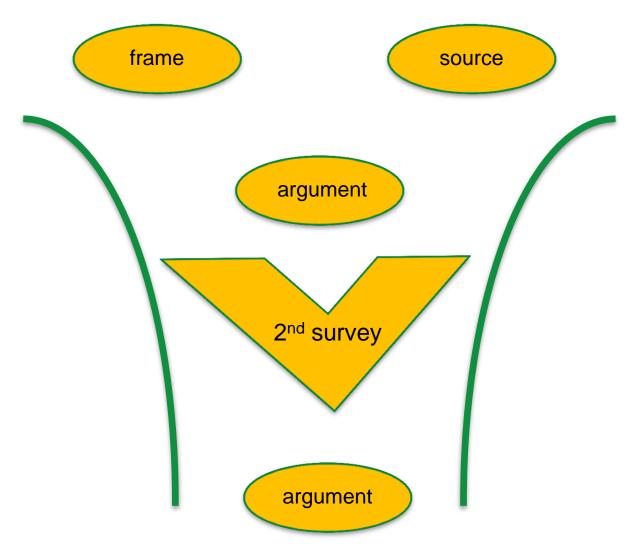
Conclusions

- Normative arguments are most persuasive and important
- 2. "Technical" energy & safety arguments are newest
- 3. Considerable heterogeneity among respondents
 - Economic solution
 - Dread risks













Study 2: Research question

What is the effect of argument content, frame, and source on the persuasiveness and credibility of arguments for or against CCS for different groups of people?





Argument frame

Easy / hard frames (political communication)

- Easy
 - Symbolism
 - Outcome

- Hard
 - Conditions
 - Example

Prospect reversal (social psychology)

Foregone gains / losses



Reference frame:

The development of technology for CO₂-storage contributes to employment and economic growth.



Easy: Outcome

CO₂-storage is good for the economy.



Easy: symbolism

Germany is the frontrunner with solar and wind energy. The Netherlands can still be the frontrunner with CO2-storage and earn a lot of money.



Hard: explanation

The development of technology for CO2-storage attracts firms. For this reason CO2-storage contributes to employment and economic growth.



Hard: example

The harbor of Rotterdam would like to earn money with CO_2 -storage. This harbor is of critical importance to the Dutch economy.



Foregone gain:

Without the development of technology for CO_2 storage there will be less employment and economic growth.





Argument source

- Four types:
 - Environmental NGOs
 - Energy companies
 - Scientists
 - Government
- Combinations of 2
- All
- None (reference)





Example choice set

Message 1	Message 2			
Message from an energy company	Message from an environmental			
"CCS can be used in industries where no	organization			
other possibilities for CO ₂ reduction	"A waste product such as CO ₂ should			
exist".	be properly tidied up."			
Which of the above messages				
do you think is most persuasive?				
□ Message 1	□ Message 2			
do you think is most credible?				
□ Message 1	□ Message 2			





	Persuasive		Credible	
	41,6 58,4		48,2 51,8	
Class	1	2	1	2
Content	Pro	Con	Pro	Con
CCS Attitude	+	_	+	-

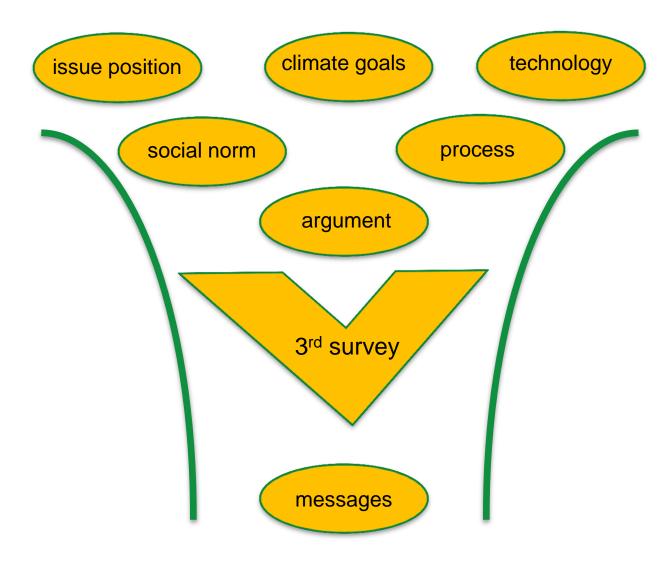




Conclusions

- Discuss norms and values
- 2. Scientists most credible and persuasive
 - I. Combinations of sources also work (NGOs & energy companies).
 - II. NGOs more con CCS, scientists more pro CCS
- 3. Explanation works, one-liners don't (in this context).









Message from an environmental agency

In order to mitigate climate change the emissions of CO_2 should be reduced. CO_2 -storage is one way to achieve this reduction. (**Goal of CCS & climate change**)

With this technology CO_2 -gas is separated from the emissions of, for example, a power plant. The CO_2 is then transported throug a pipe line to a location in the Netherlands. There, the gas is stored in an empty gas field at a depth of several kilometers for a long period of time. CO_2 -storage will be combined with other ways of mitigating climate change, such as using solar panels and wind turbines. **(explanation)**

Research shows that 62% of Dutch citizens opposes this plan. We consider it a bad thing that CO_2 -storage can lead to a decrease in property values in the storage vicinity. Also, in case the CO_2 leaks on a windless day, a suffocating cloud can appear. (**arguments**)

Therefore, we oppose the use of CO_2 -storage in the Netherlands. The national parliament will decide whether to use CO_2 -storage or not. **(opinion on issue & process)**

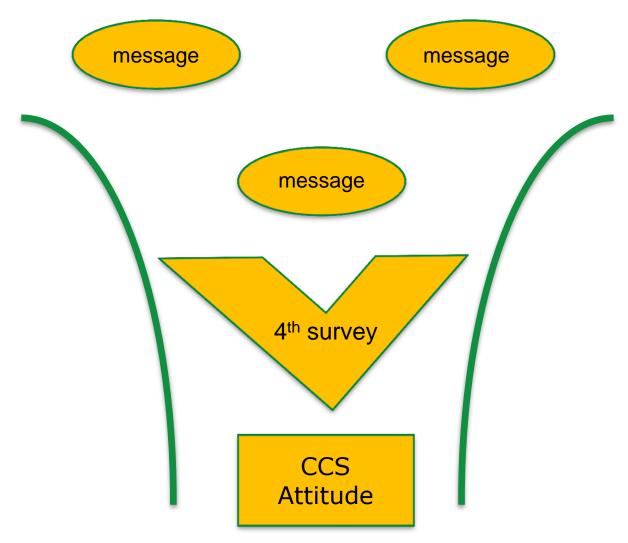




Cluster 1	Cluster 2	Cluster 3
Source, social norm & specifics	Argument	Social norm & source
Opinion seeker, slow	Opinion leader, slow	Opinion seeker, fast



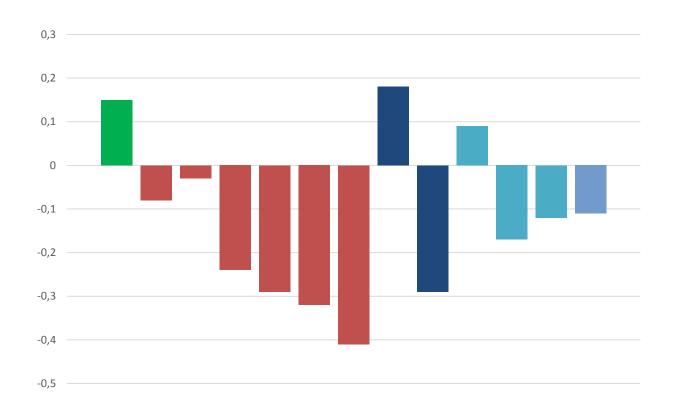








CCS attitude change







Take home message

- Appeal to personal norms
- One-liners rarely work
- People are heterogeneous (not the same)
 - Different topics
 - Different ways of information processing







Future directions

Framing can be included as a factor in conjoint analysis:

- For robustness checks
- For examining the effect of framing on the experiment

Extension to effects of medium of communication.

Social influence & learning in decision making.



Questions?